# Academy Medical Centre Newsletter Winter 2023

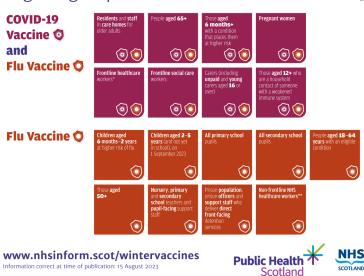
#### Winter Vaccinations

Vaccination is required every year because flu viruses are constantly changing and your level of protection against COVID-19 may have reduced since your last vaccine. The vaccines offered this year will give you the best possible protection against the viruses likely to be circulating this winter.

We would highly encourage you to book your vaccine if you haven't already done so.

#### Who is eligible for the winter vaccinations?

#### Eligible groups for winter vaccinations 2023







### **Happy Holidays**

Wishing you all a wonderful holiday season and a happy, healthy & prosperous new year!



For services and the latest practice news let us know your email address and we will add you to our mailing list or visit <a href="https://www.academymedicalcentre.co.uk">www.academymedicalcentre.co.uk</a>



You can also follow us on Facebook, X (formally Twitter), Instagram and YouTube



# Your feedback means a lot...

"Big thank you to AMC and the staff, you're doing a great iob"

"My experience has been excellent. The team at Academy were very efficient in booking me an appointment whilst providing me with information I had requested. They are doing their best considering national shortage, and they are easy to deal with."

"I was very impressed and appreciative of the care that was given to my brother. He was thoroughly examined and continues to have his follow ups"

#### **Medicine Sick Day rules**

Taking certain medicines when you are dehydrated can result in you developing a more serious illness.

If you have fevers, shakes, or sweats, or vomiting or diarrhoea (unless only minor), then you should **STOP** taking any of the tablets listed below **until** you feel well again and have been eating and drinking normally for 24 hours.

If symptoms persist for more than 48 hours, please contact your GP, nurse, pharmacist or NHS 24 (call 111).

This relates to the medicines below;

**ACE inhibitors:** medicines with names ending in 'pril' such as Lisinoprilm Perondropil, Ramipril

**ARBs:** medicines with names ending in 'sartan' such as Losartan, Candesartan, Valsartan

**Diuretics**: sometimes called 'water pills' for excess fluid and high blood pressure. Examples are Furosemide, Bendroflumethiazide, Bumetanide

Metformin and diabetes medicines with names ending in 'tide' e.g. Semaglutide

NSAIDs: anti-inflammatory pain killers like Ibuprofen, Naproxen, and Diclofenac

Your pharmacist can tell you whether your medicine is covered by the sick day rules. You may also find it on the right hand side of your prescription.

It is very important that you restart your medicine once you have recovered from the illness. This would normally be after 24 to 48 hours of eating and drinking normally. When you restart your medicine, just take them as normal.

Do not take extra for the doses you have missed.

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#### **December is National Grief Awareness month**

 National Grief Awareness week we acknowledge that grief does not discriminate.
 See more at <a href="www.macmillan.org.uk/cancer-awareness/grief-awareness-week">www.macmillan.org.uk/cancer-awareness/grief-awareness-week</a>

#### WINTER MENAL HEALTH CHECK—IN



Public Holidays—2023 We will be closed all day on the following Public Holidays:

Monday 25th & Tuesday 26th of December Monday 1st & Tuesday 2nd of January

If you take regular medications, please ensure you check you have enough left to cover whilst the practice is closed. It's also important not to over order, so only request what you need, and make sure you don't run out of anything during that time.

If you are ill during the days the practice is closed, and you can't wait until it reopens, help will be available from a range of NHS services, from your pharmacy and minor injuries unit, to NHS Inform and NHS 24 on 111.



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#### **Bloods Follow Up Process:**

The practice staff will only contact you directly if there is a follow up required regarding your blood results.

If you do not hear from us, and still feel you would like to discuss you results, please do not hesitate to contact us, we are always happy to help.

#### To our valued community:

At Academy Medical Centre we are committed to providing the best possible care to all our patients. Our dedicated staff members work tirelessly to ensure your health and well-being. We believe that a caring and respectful environment is essential to this process.

We would like to take a moment to remind our community about the importance of kindness and respect when interacting with our staff. They are here to help you, and your positive interactions with them make a significant difference in their ability to provide the best care possible.

Your support in fostering a culture of kindness and respect within our GP practice is greatly appreciated. Together, we can ensure that everyone receives the care they deserve and that our staff can work in a safe and supportive environment.

Our practice operates a zero-tolerance policy for any form of verbal or physical abuse, threats, or harassment towards our staff. This policy is in place to ensure the safety and well -being of our team, and to maintain a harmonious and respectful atmosphere for everyone.

Thank you for being a valued member of our community. We look forward to providing you with the high-quality healthcare you deserve, and we appreciate your cooperation in maintaining a respectful and caring atmosphere.

#### Practice Update:

We have recently updated our phone systems within the practice.

Please be patient with us whilst we address any teething problems.

#### Goodbyes

We say goodbye to two of our cherished employees.

Pat, who has been working at the practice for 33 years and Ashley, who has been working at the practice for 7 years.

Thank you both for your incredible work over the years, you are and will be dearly missed.

Best of luck on their next chapters.

