#### **Medication Reviews**

Patients on repeat medication will be asked to review your regular medications with your case manager- either a doctor, nurse practitioner or practice nurse at least once a year and notification may appear on your repeat slip.

Please ensure that you speak to your case manager to avoid unnecessary delays to further prescriptions.

#### Local Pharmacies

Prescriptions can be delivered to your chemist of choice:

Boots, Forfar, Tel – 01307 463862 Davidson's Forfar, Tel – 01307 462775 Lloyds, Forfar, Tel - 01307 462897 Boots, Kirriemuir, Tel - 01575 572815 Lloyds, Kirriemuir, Tel - 01575 572773 Letham Pharmacy, Tel – 01307 819233



Thank you for taking the time to read this leaflet, we hope you have found it helpful and informative.

If you have any suggestions please send them to our PPG (Patient Participation Group) at:

Academy Medical Centre
Academy Street
Forfar DD8 2HA Tel 01307 462316
www.academymedicalcentre.co.uk

# **Academy Medical Centre**

# **Patient Information Leaflet No 3**

# **Prescriptions**



Academy Street Forfar DD8 2HA Tel 01307 462316

# **Ways to Order**

## Ordering Repeat Prescriptions

#### **Online**

Via – Patient services website patient-services.co.uk/web/ps/welcome



Patient Services (formerly known as Vision Online Service) is our new online ordering service enabling you to order repeat prescriptions at your convenience. If you would like to register, please ask for a registration form at the surgery or print one off from our website. Return the completed form to the practice in person, along with 1 valid forms of identification, for example photo ID, passport, driving licence

Once you are registered, the practice will email you the information that will enable you to create a username and password.

## Right hand side of Prescription:

Tick the items required on your reorder form which you will receive from the chemist with your medication, please place this in the prescription box by the reception desk at the surgery.

### In the Surgery

or birth certificate.

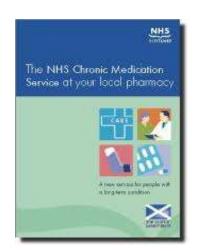
You can order your medication at the reception desk.

## By Post

Post your order into the surgery and allow 7 days for this. Enclose an S.A.E. if you wish your prescriptions to be returned to you by post. Mark the items you require on the right hand side of your previous prescription and hand his into the surgery.

#### **Chronic Medication Service**

If you have a long term condition and require regular medication you can register with your pharmacy for serial prescriptions who dispense these at 8 weekly intervals without the need to order online or in your prescription surgery. For more information please discuss with your local community Pharmacist to register or click the link for the Chronic Medication service.



You should order your prescription a week in advance of your prescription running out, as we need at least two working days to prepare any prescriptions. Please allow sufficient time for processing prescriptions ordered on Friday afternoon, Saturday,

Sunday or over a bank holiday weekend, or if you post in your request. Also, bear in mind that availability at the chemist will depend on the individual pharmacy's working arrangements. Prescriptions may also take slightly longer if the doctor needs to check your records before issuing a prescription.

Items not listed on the slip are not on repeat and will need your doctor to authorise another prescription, this may take longer than 48 hours and is at the doctor's discretion.

As your health and safety is our main priority, the doctor may ask you to attend the surgery to discuss the medication you have requested if it is not on your repeat list or an item on the repeat medication list needs reviewing.