

Volunteering

Are you interested in volunteering?

We are always looking for volunteers for our information point in the practice foyer.

Are you a registered patient of the Academy Medical Centre?

Do you have a couple of hours to spare each week?

If so we want to hear from you.

Question & answers

Q: How do I apply?

A: Please contact us via email – academymc.tayside@nhs.net

Q: Is training given?

A: Yes, full training will be given.

Q: Will I be required to complete a disclosure form?

A: Yes, a current standard disclosure is required.

Q: What experience will I be required?

A: None in particular but an interest in people will be an advantage.

For further information telephone 01307 462316 and speak to a receptionist leaving your contact details, and a member of the Patient Participation Group will get back to you.

Listening, Learning, Improving, Caring

Academy Medical Centre

Academy Street

Forfar

DD8 2HA

Tel 01307 462316

www.academymedicalcentre.co.uk

Academy Medical Centre

Patient Information Leaflet No 12

Patient Participation Group



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Forfar DD8 2HA
Tel 01307 462316

What is a Patient Participation Group?

The Academy Medical Centre Patient Participation Group was formed in October 2010 and is a group of active patient volunteers who work in partnership with the doctors, nursing and administration staff to offer the patient perspective on the services provided in the practice.

What do we do?

- We strive to improve the services you receive when attending the surgery.
- We aim to improve communication between the practice and its patients.
- We aim to assist patients to take more responsibility for their own health care and develop self-help projects to meet the needs of fellow patients.
- We aim to bring a sense of ownership and partnership between the practice staff and its patients.
- We provide practical support to help and implement change.
- We aim to make sure that the practice puts its patients and improving health at the heart of everything it does.

If you would like more information about the Patient Participation Group please complete the patient participation group enquiry form online at www.academymedicalcentre.co.uk

If you prefer you can download the enquiry form as a pdf document, print it out, complete it and return to the practice.

We will be in touch shortly after we receive your form. Please note that no medical information or questions will be responded to.
Thank you for your interest in the group.



Wanting information about..

- Your Health?
- Someone else's health?
- Lifestyle topics such as smoking, alcohol, healthy eating or physical activity?
- A particular medical condition?
- Long-term Condition - e.g. COPD, Diabetes, Asthma?
- NHS services, Self-help and support groups?

You will find all the above and more at the Information shop, situated in the foyer of the practice.

Information Desk

This facility was officially opened by the PPG in October 2011.

Visit our Patient Participation Group Health Information Shop where our trained volunteer advisers can provide information on request. If you prefer, you can just feel free to browse our leaflet racks or request information to be sent to you by completing an "Information Request Card" and passing it to reception.

"We're here to help"

If you wish to volunteer for the Information shop please move to the Volunteering page for enquiry information.