Academy Medical Centre Patient Participation Group

Notes of meeting held on Tuesday 10th January, 2023

Chairperson Marion Fenwick Notes Muriel Fairley

- 1. Welcome and apologies Attending from the practice staff Diane Meek and Ashley McGregor. Apologies received from Allan Barker and GP partner.
- 2. Notes of meeting held on Tuesday 13^{th} December 2022 were read and approved.
- 3. Matters arising from the notes not on the agenda None
- 4. Finance report the balance of account is £368.88p
- 5. Service delivery and practice update Amy has left the admin department to take up a new appointment. Kay Fleming retires on the 20th January. A new staff member has been appointed to the admin/reception department. Operations Manager post has been advertised and interviews are to take place shortly. New Operations Manager when appointed will decide additional signature on PPG bank account.
- 6. Health campaign calendar review Suggestions have been made, calendar will be updated for next meeting.
- 7. Future of PPG information desk It was agreed that the information desk should be cleared of all old and out of date leaflets and booklets as a first step.

Ann and Marion to start next week.

- 8. PPG notes and approvals notes of meetings to be forwarded to Ashley meantime until new Operations Manager appointed.
- 9. Publicity and practice website all updated.
- 10 Chairperson and note taker for next meeting Chair Libby Souter, Notes Linda Spence.
- 11 AOCB None
- 12 Date of next meeting Tuesday 14th February 2023 at 5.30pm